# Better Together 39 Years of Collaboration in St. Clair County St. Clair County Community Services Coordinating Body

## In the Beginning:

"SCC Model Life Services System Coordinating Body" began in 1984 as a state pilot project. Focus was on: coordination of services for vulnerable adults.

Executive level to focus on system and policy level decision, create networking, information sharing, and support. Began with 8 core members agencies, and CMH was lead

#### **Initial Issues Addressed in 1985**

AIDS Farm Family Assistance

Interagency Coordination and Collaboration Homelessness

Teen Pregnancy and Teen Parenting Issues Issues of Abuse and Neglect

#### Structure Formalized 1986-1989

CMH was lead agency, Executive / Director level membership

Name Change to "Human Services Coordinating Body

System and policy level decisions, Networking, information sharing, support

First comprehensive community needs assessment

Prevention planning

Workgroup level:

- identified a lead agency - membership was line staff

- developed charge - established goals and reported on progress

#### Additional Issues Addressed

Children's Services Coordination Substance Abuse Prevention

Wraparound Services Parent Education
Traumatic Brain Injured Population Vulnerable Adults

Youth Violence Prevention Aging

Community and Neighborhood Guardianship

Community Response to Trauma Self Help Group Catalog

# **Examples of Early Collaboration**

Development of Project Safeplace Pathway Homeless Shelter

AIDS Policy Development & Education Teen Health Center

Development of Blue Water Center of Independent Living Coordination of Supported Employment Establishing the Alice McKinnon Family Center Development of Multiple Help Cards

Statewide work regarding Consolidation of Children's Services

#### 1990 - 1995

- ✓ Transportation issues began to surface
- ✓ Human Service Budget
- ✓ Crisis Response training
- ✓ Michigan Post Adoption Services System (MPASS) introduced and endorsed
- ✓ Cross Systems Training

- ✓ Drug Free Schools
- ✓ Introduction of "Healthy Families"
- ✓ Education Reform
- ✓ Wrap-around services started countywide

## **Collaboration Accomplishments**

- Capac Community First Project
- ❖ Developed a Listing of all Local Support Groups
- ❖ Health Care issue resulted in the development of Seaway Clinic
- Community Dispute Resolution Center created
- ❖ Youth Violence Task Force started
- \* BWCIL received a grant to treat people with traumatic brain injuries
- ❖ Coordinated Community Health Model Systems (CCHMS) began a comprehensive health assessment

### 1995 - 1996

Participation in the Thumb Area "Systems Reform" forum to assist with restructuring the HSCB

United Way took lead on a comprehensive Community Needs Assessment

Development of HSCB Vision and Mission Statement

Strong Families / Safe Children funding was secured from the state for planning

## **Time to Update – 1996-1999**

Name Change: Community Services Coordinating Body - CSCB

Added new members (35 member organizations)

Created new Operational Guidelines

Creation of a 5-year Community Prevention Plan including Workgroups, Subcommittees, Ad-Hoc

Committees and Associated Initiatives

All members received a new "CSCB Member Handbook"

Change in CSCB Staffing

Received five Innovative Awards "Interagency and Cross System Training" from the state

## **2000-2005** Highlights

- ✓ Continue to expand membership
- ✓ Endorses Family Independent Agency's Strong Families/Safe Children & Child Protection / Community Partners funds
- ✓ Completed the Assessing Community Traffic Survey
- ✓ Sponsored Community Trainings
- ✓ "Ready Kits" distributed to every new mom
- ✓ Began recognizing a Community Service Award Recipient
- ✓ Grant Funding secured
- ✓ Created and distributed a Teen Drunk Driving Video "It Will Never Happen to Me"
- ✓ Senior Connections Robert Wood Johnson Planning Grant
- ✓ Parent University
- ✓ Continuum of Care Required by MSHDA
- ✓ Community Foundation's Strategic Planning
- ✓ Kicked off the Algonac Elementary Neighbors Project
- ✓ Annual CSCB dues structure instituted @ \$200
- ✓ "Traffic Safety Summit" with SCC Metro Planning
- ✓ Began the Community Car Seat Program
- ✓ First Learning Train held at Goodells Park
- ✓ Involved with numerous statewide initiatives through various state agencies

#### 2000 – 2005 Structure

#### **Structure:**

> 5 Workgroups:

Child & Family Cross Systems Education & Training

Healthy Community Coalition Housing & Support Services

Safe Community

➤ 10 Added Associated Initiatives:

CHAP Child Fatality Team

Critical Incident Stress Management Community Protection Team

Discovery Years Early On

Jail Diversion SAFE Kids Chapter

Senior Connections Wraparound

➤ 2 Ad-Hoc Committees:

2-1-1 Suicide Prevention

## 2006 - 2010

✓ Great Parent, Great Start Begins serving 0-5 yr olds

- ✓ A 10 Year Plan to End Homelessness is endorsed
- ✓ CSCB Membership is at 65 & Operational Guidelines are updated
- ✓ Great Start becomes a Workgroup
- ✓ Tobacco Free efforts make impact
- ✓ First Community Resource Fair at the Salvation Army
- ✓ Spring Safety Extravaganza was held at Seaway Terminal

✓ Special Projects:

Profile of Healthy Youth
Senior Growth Study
Out of the Darkness Suicide Walk
Poverty Summit
KnowHowtoGoSCC
SUD Data Portal

#### 2006 – 2010 Structure

➤ 2 New Workgroups:

Child & Family Services Great Start

Healthy Community Coalition Housing & Support Services

**Suicide Prevention** 

➤ 4 New Associated Initiatives:

Child Fatality Team Community Employment Collaborative,
Critical Incident Stress Management Domestic Violence / Sexual Assault Council

Michigan Prisoner Reentry Initiative Wraparound

Volunteer Action Center

➤ 2 New Ad – Hoc Committees:

2-1-1 Special Needs

Great Start Collaborative

> Completed a Human Services Impact Study to validate significance in Economic Development

# **2011 – 2015 Highlights**

- ✓ Development a New Teen Help Card
- ✓ St. Clair County Car Seat Program launched
- ✓ SOS Garden Created in East China Park
- ✓ Community Resource Fair is highlighted as a Best Practice Model by MI's Coalition Against Homelessness

- ✓ Apply for and receive a Lutheran Volunteer Corp Member
- ✓ Continue to promote the Survivor of Suicide Support Group
- ✓ Held a two-day Poverty Summit for the community
- ✓ Create a Housing Resource Center to address homelessness and homeless prevention
- ✓ Added five more organizations as CSCB Members
- ✓ Began a Juvenile Justice Planning Grant to streamline services
- ✓ Collected and analyze data for various issues
- ✓ Began looking at the Prescription Drug Abuse Issue in SCC
- ✓ Streamlines accountability of CSCB Grant Endorsements

#### 2011 - 2015 Structure

➤ Workgroups included:

Elder Abuse Great Start

Healthy Lifestyles Housing & Support Services

Prescription Drug Abuse Suicide Prevention

Associated Initiatives Expanded

Child Fatality Team Community Employment Collaborative

Critical Incident Stress Management Domestic Violence / Sexual Assault Council

Juvenile Justice Planning Grant Michigan Prisoner Reentry Initiative Wraparound

➤ Ad – Hoc Committees:

2-1-1 Special Needs

## 2016 - Commitment Year!

Due to changes in CMH's funding sources, members needed to...

Evaluate the Value of the Community Service Coordinating Body and whether or not to

- o Continue business as usual, and if so how to fund it?
- o Downsize the projects, staff support, workload
- Dissolve as a community collaborative

Through Polls, Members reported:

- Important for Networking
- Important for Information Sharing
- Important for Grant Writing
- Promotes Collaborative Projects
- Important for new Directors
- Willingness to pay for Staff Support

#### 2017 – 2019 Time For...

- ✓ Change in Leadership after many years
- ✓ Creation of a 5 -Tiered Dues Structure
- ✓ Reviewed Mission and Vision
- ✓ Updated CSCB Guiding Principles & MOU
- ✓ Increased Membership of the Steering Committee & Full Body
- ✓ Completed a 5-year Strategic Plan
- ✓ Created 3 strategic areas of focus:
  - \*Economic Self Sufficiency
  - \* Education & \*Health & Wellness
- ✓ Created an End of the Year Report for marketing

#### **2020 – 2021 The Pandemic Years...**

March 2020 the United States ceased functioning as we knew it as a result of the Covid-19 worldwide pandemic. As a result, there were several executive orders issues requiring people to stay at home, schools went virtual, employees worked from home, many lost their jobs, businesses struggled, mask mandates were put into effect, hospitals were overflowing with covid positive cases, health care was restricted or went virtual, and the country waited for the magic of a vaccine.

During this time there were several steps forward and several steps backward regarding the pandemic. There were several scientific advancements: vaccinations were created, then boosters, ages eligible for vaccinations continue to expand, restrictions loosened, business re-opened, school started to meet in person again, etc. However with the development of new variants, restrictions would be put back in place.

## CSCB's Response to the Pandemic

- ✓ Once meetings started again, they were virtual, allowing people to still participate
- ✓ Working with the Emergency Operations Center (EOC) a CSCB Website was developed as a depository of all types of updated Covid information; local, state and national
- ✓ A CSCB Facebook page was created to share information through social media
- ✓ Various Food Distribution Sites and Pop-up Mobile Pantries were collected and publicized as frequently as weekly initially and then down to monthly
- ✓ An emergency shelter was created at a local hotel to house individuals and families who were homeless until there was room in the shelters
- ✓ A group of stakeholders was created to help market accurate information regarding covid and to help promote vaccinations
- ✓ Workgroups began to meet and include covid updates and issues related to covid into their agendas
- ✓ Millions of dollars were given to SCC to address homelessness and eviction diversion
- ✓ does not apply to the CSCB
- ✓ Two more Annual Reports were created (2020 & 2021) with a focus on the CSCB's response to the pandemic and how well the collaboration of members helped to create a unified response as much as possible

#### 2022-2023 Post Pandemic

As the national, state and local mandates regarding the pandemic expired, businesses and organizations began to operate in a "post pandemic world". This meant that business within the CSCB began to work on the issues it had prior to the pandemic as well as new issues that were created as a result of the pandemic, however many meetings included a hybrid option, (allowing members to attend in person or virtually).

- ✓ A new workgroup was created to combine all substance use supports regarding prevention, treatment and recovery of individuals of all ages. The new workgroup was named Substance Use Prevention, Treatment & Recovery (SU PTR)
- ✓ A partnership was developed of passionate stakeholders to look at the issues regarding opening and operating a men's homeless shelter. January April 2023, a temporary warming shelter was opened. This group continues to work toward a permanent solution for men who struggle with homelessness and was added as an Ad-Hoc Committee within the CSCB structure
- ✓ 2<sup>nd</sup> Housing Summit sponsored by the Housing & Support Services Workgroup was held to address the many housing issues facing economically disadvantaged individuals and families.
- ✓ The Annual Community Resource Fair was a mobile drive through in 2022 and an in person event in 2023.
- ✓ The Community Health Improvement Plan (CHIP) was completed and the strategizes are intertwined with the CSCB at various levels
- ✓ Associated Initiatives ended and new ones were added.

#### 39 Years of Collaboration Means...

## **Changes**

- > Name has changed
- Leadership has changed
- Many issues have come and gone
- Some issues continue: health care, homelessness, transportation, poverty, children's issues, education, substance use, etc.
- Memberships has grown and is more inclusive
- > St. Clair County Community Services Coordinating Body is one of only a few strong community collaboratives still in existence throughout the state of Michigan
- > Issue driven, not money driven
- Focus on working together as a team to address issues, gaps and strengths of our community and membership.
- ➤ Able to survive a worldwide pandemic through shared communication, collaboration, coordination and teamwork

## Accomplishments

- Millions of dollars have been captured and brought into SCC through collaboration
- > Strategic Community Planning
- ➤ Data Collection and Analysis
- ➤ Ability to identify and tackle community needs / gaps
- ➤ Networking and Relationship building
- > Information Sharing
- ➤ Reduction of duplication in services
- > Stronger Community Partnership
- Recognized at the state level of working together
- Making a difference in many St. Clair County residents' lives!

Thank You for believing in Collaboration!
St. Clair County Community Services Coordinating Body